

DIRECTORY OF SERVICES FOR HELP AND SUPPORT WITH DOMESTIC ABUSE IN SHEFFIELD

~ if ringing the following numbers from outside Sheffield, STD code is (0114)

Specialist DA Services ~ Women's Refuges

WOMEN'S AID

PO Box 856
Sheffield S4 7LH
Tel: 242 6887 / 272 5581

Women's Aid provides advice, specialist support and safe accommodation for women and children experiencing physical, emotional or sexual abuse. Some wheelchair accessible living space.

HAVEN HOUSE

PO Box 241
Sheffield S10 2YY
Tel: 273 9126

Haven House also provides advice, specialist support and safe accommodation for women and children, and some wheelchair accessible living space.

ASHIANA

PO Box 367
Sheffield S1 1XH
Tel: 255 5740 website: www.ashianahelp.org.uk

Ashiana is an Asian Women's Refuge providing advice, support, safe accommodation, and a floating support service, for women and children who have experienced physical, mental or sexual abuse. Women from Sheffield needing refuge are usually referred on to Asian women's refuges in other towns.

YOUNG WOMEN'S HOUSING PROJECT (16-25)

PO Box 303
Sheffield S1 1YD
Tel: 268 0580

YWHP provides support to young women affected by sexual abuse. They have a safe house and supported flats for single women and women with children.

Women's Aid, Haven House and Young Women's Housing Project all have specialist **Children's Workers**.

Specialist DA Services ~ Community Projects

PARSON CROSS DOMESTIC ABUSE PROJECT

PO Box 1539
Sheffield S6 1YQ
Tel: 231 6300
Helpline: 285 4484

A community based project providing a telephone helpline and support service for women in the Fox Hill, Parson Cross, Southey, Shirecliffe, Shiregreen, Ecclesfield and Longley areas. They also offer a weekly self-help 'Women Talking to Women' group, and a specialist support service for the children of their service users.

SOUTH EAST SHEFFIELD DOMESTIC ABUSE PROJECT (SESDAP)

PO Box 2032
Sheffield S2 1XE
Tel: 241 6501
Helpline: 241 6500

A community based project also offering a helpline, support, drop-in and weekly women's self help group in the Fairleigh, Woodhouse, Handsworth, Mosborough, Waterthorpe, Hackenthorpe, Beighton, Birley, Darnall and Tinsley areas.

BURNGREAVE DOMESTIC ABUSE PROJECT

PO Box 3574
Sheffield S3 9WX
Tel: 272 0901
Helpline: 272 6021

A community based project in the Burngreave area, providing a helpline and support to women affected by domestic abuse.

SHEAF DOMESTIC ABUSE PROJECT

PO Box 3055
Sheffield S2 3YG
Tel: 249 8881
Helpline: 0800 073 8882

A community based project covering the Sheaf Valley area, providing a helpline and support to women or men affected by domestic abuse.

DOMESTIC ABUSE FLOATING SUPPORT SERVICE

Knowle House, 4 Norfolk Park Road
Sheffield S2 3QE
Tel: 296 0222

City-wide service providing longer term resettlement support to women affected by domestic abuse, in their own homes.

Other Support Services

VICTIM SUPPORT

1st Floor, 35 Paradise Street
Sheffield S3 8PZ

Tel: 275 8411 website: www.victimsupport.org.uk

Victim Support offer advice, support, and a referral service, to women and men affected by domestic abuse, as well as long-term help, including criminal injuries compensation and assistance through the court process. Callers do not have to have reported anything to the police to receive support.

WOMEN'S DIRECT ACCESS HOSTEL

250 Barnsley Road
Sheffield S4 7AG

Tel: 256 2726

Advice, support and direct access emergency accommodation, for women without children, who are homeless for any reason, including domestic abuse.

ROSHNI ASIAN WOMEN'S RESOURCE CENTRE

444 London Road, Sheffield S2 4HP

Tel: 250 8898

Roshni provide non-judgmental advice and information for Asian women, and raise awareness of domestic abuse issues in Asian communities.

SHEFFIELD RAPE & SEXUAL ABUSE COUNSELLING SERVICE

PO Box 34, Sheffield S11UD

Tel: Office: 261 8990 / Counselling: 244 7936

Provide telephone and face to face counselling, and support groups, for women and girls over 13 who have experienced sexual abuse or rape.

WOMEN'S COUNSELLING & THERAPY SERVICE

44 Daniel Hill, Upperthorpe,
Sheffield S6 3JF

Tel: 275 2157

Provide free counselling and psychotherapy to women survivors of childhood sexual abuse, and a general counselling service to young women (16 to 25).

SHEFFIELD WORKING WOMEN'S OPPORTUNITIES PROJECT (SWWOP)

Waverley House, 10 Joiner Street
Sheffield S3 8GW

Tel: 275 2040

Provide outreach support to women working in street prostitution - advice on sexual health, drugs, personal safety, and support to exit prostitution.

SURVIVORS (Sheffield)

PO Box 142, Sheffield S1 3HG

Tel: 279 6333 answerphone.

Support and counselling for male survivors of sexual abuse or rape, and their partners (male or female).

SCOOP AID

277 Rutland Road, Sheffield S3 9PZ

Tel: 275 7212

Scoop Aid provide information, advice and practical help to single parents and their children who are starting out on their own, & independent advice on Child Support Act.

HOME-START SHEFFIELD

86 Upper Hanover Street
Sheffield S3 7RQ

Tel: 278 8377 website: www.hssheffield.org.uk

Recruit and train volunteers to visit families with at least one child under 5, and offer informal, friendly and confidential support. For women affected by domestic abuse this might include settling into a new home, emotional support, and time out from the children.

SURE START area teams provide support to families with children under 4 ~ contact details for different areas of the city from:

Young Children's Service

4th Floor, 11 Leopold Street

Sheffield S1 2GY

Tel: 281 3791

Children & Young People

SURESTART PLUS

provide support and advice to pregnant teenagers, and young parents under 18
Floor 2, Leecroft House 58-60 Campo Lane, Sheffield S1 2EG
Tel: 278 6518

YOUNG WOMEN'S UNIT (formerly GAP)

Leecroft House
58-60 Campo Lane, Sheffield S1 2EG
Tel: 275 5676
Multi-agency Work With Girls Team working with young women on lots of issues.

NSPCC

Young People's Centre
35 George Street, Sheffield S1 2PF
Tel: 228 9219
The Centre provides a range of services to children and young people aged 9-18 years, drop-in service, counselling, post-abuse therapy, children's rights work, group work and an independent visiting service.
The NSPCC nationally provides the 24 hour helpline for advice and counselling.

CHILDLINE (national)

Tel: 0800 1111
The national 24 hour freephone helpline for children and young people

SHEFFIELD GAY GROUP & GAY GIRLS GROUP

Contact number for Youth Workers, details of support groups meetings and
Rainbow Café
Tel: 228 9266

ROUNABOUT

13 St. Barnabas Road
Sheffield S2
Tel: 258 9829
Supported accommodation for homeless young people aged 16-21.

THE HIDEOUT (national) domestic abuse website for young people provided by Women's Aid, which can convert quickly to a game if they are disturbed while browsing www.thehideout.org.uk

See also **Women's Refuges** above for details on specialist services for children.

Housing

SHEFFIELD CITY COUNCIL FIRST POINT (including SANCTUARY SCHEME)

Howden House

Union Street, Sheffield S1 2SH

Homeless Section

Tel: 273 5142
Opening hours Mon.-Friday: 8.30am-5.30pm
Out of hours emergency number: 0800 7311 689
5.30pm-8.30am Monday-Friday and all weekend.

HOUSING AID

Howden House, Sheffield S1 2SH
Tel: 273 5450
Advice and advocacy over a range of housing issues.

NOMAD HOMELESS ADVICE & SUPPORT UNIT

Cumberland House, 176-178 Eyre Street, Sheffield S1 4QZ
Tel: 273 8089
NOMAD provide confidential advice on all aspects of housing and homelessness, and on welfare rights and debt.

REFUGES & HOSTELS

See earlier for description of services provided. All refuges can be contacted by ringing direct, although you may be given a mobile phone number out of hours:

Women's Aid: 242 6887 / 272 5581

Haven House: 273 9126

Ashiana: 255 5740

Young Women's Housing Project: 268 0580

Women's Direct Access Hostel: 256 2726 (no children)

Health and Hospitals

NHS DIRECT ~ for 24 hour telephone advice on health matters

Tel: 0845 46 47

NORTHERN GENERAL HOSPITAL

Herries Road, Sheffield S5 7AU

General: 243 4343

Accident & Emergency Dept. Tel: 271 4749

SHEFFIELD NHS WALK-IN CENTRE

Royal Hallamshire Hospital, Glossop Road

Open 7am-10pm every day of the year.

For fast access to health advice and treatment for minor illnesses and injuries.

CHILDREN'S HOSPITAL

Western Bank, Sheffield S10

Tel: 276 1111

CENTRAL HEALTH CLINIC

1 Mulberry Street

Tel: 271 6790

YOUTH CLINIC

Mulberry Street Tel: 271 6790

Firth Park: Tel: 271 6260

G.U. CLINIC

Dept. of Genito-Urinary Medicine, Royal Hallamshire Hospital

Tel: 276 6928

CENTRE FOR HIV & SEXUAL HEALTH

22 Collegiate Crescent, Sheffield S10 2BA

Tel: 226 1900

Works locally and nationally to provide resources and training in relation to sexual health, including HIV prevention and teenage pregnancy work.

HOMELESS ASSESSMENT & SUPPORT TEAM (HAST)

Hanover Medical Centre

100 William Street, Sheffield S10 2EB

Tel: 279 8359

The HAST Project provides health care and support services for homeless people. Can help access GPs, Health Visitors & a Community Psychiatric Nurse.

TRAVELLER HEALTH TEAM

Tel: 226 1741

Health advice and support for the gypsy and traveller community.

Jobcentre Plus

Contact these offices for help with accessing benefits in your area:

Chapletown

Chambers Court

Tel: 293 0020

Hillsborough

Penistone Road

Tel: 259 0000

Bailey Court (Central Sheffield)

West Street

Tel: 259 0000

Cavendish Court (Central Sheffield)

Bank Street Tel: 259 0000

Eastern Avenue

Tel: 259 0000

Woodhouse

Market Street Tel: 259 0000

CENTRAL HELPLINES:

Benefits Enquiry Line (BEL)

for people with disabilities 0800 88 22 00

Speech/hearing problems - service via textphone: 0800 24 33 55

Child Support Agency National Helpline 0845 7133 133

Child Benefit 0845 302 1444

Tax Credits / Child Tax Credits 0845 300 3900

Disability Living Allowance/Attendance Allowance

0845 712 3456 Textphone 0845 722 4433

www.jobcentreplus.gov.uk www.dwp.gov.uk

Advice Centres

Sheffield has around 40 advice centres, which can provide free information and advice across a wide range of areas including benefits, legal matters, housing, employment and debt. Advice centres are free, independent and confidential services. Women asking to speak to a female worker would have this choice respected wherever possible, depending on staffing. Some advice centres run women-only sessions.

Sheffield Information Service

Tel: 273 4761

www.shefinfo.org.uk

can tell you where your nearest advice centre is.

'Social Services'

Children and Young People Social Care Service

Howden House

Union Street

Sheffield S1 2JQ

Tel: 273 4855 and ask for the Duty Officer

Out of hours Emergency Duty Team Tel: 242 7305

Child Protection Unit

Tel: 273 4934

Adult Services Access Team

Tel: 273 4908

Adult Protection Unit

Tel: 273 6870

Legal Issues

The Law Centre

Waverley House

10 Joiner Street, Sheffield S3

Tel: 273 1888

Sheffield Solicitors Injunction Group

See leaflet provided separately on [Resources](#) page of website.

Police

Emergency number 999

General Number: 220 2020

Domestic Violence Officers ~ direct numbers shown below:

Sheffield South District

Tel: 296 3412

Sheffield Central District

Tel: 296 4401

Sheffield North District

Tel: 296 4617

Child Abuse & Sexual Offences Unit

Escafeld House

Tel: 296 4770

National Helplines

24 HOUR NATIONAL DOMESTIC VIOLENCE FREEPHONE HELPLINE:

0808 2000 247

VICTIM SUPPORT LINE

0845 30 30 900

RESPECT

0845 122 8609

Phoneline for men looking for information and advice to stop their abusive or violent behaviour towards their partner. Note: there is no self-referral perpetrators programme in the Sheffield area ~ men can be court mandated to attend the Probation Service IDAP group work programme, if given a 'community sentence' after a successful conviction for an offence related to domestic violence.

If you contact any of the agencies listed here, and you do not receive the service that we have outlined, please contact the Forum about your concerns.

Sheffield Domestic Abuse Forum

Knowle House, 4 Norfolk Park Road, Sheffield S2 3QE

Tel: 275 0101 Fax: 249 0999

email: admin@sdaf.org.uk website: www.sdaf.org.uk

Information updated Jan 2009